

**BEFORE THE CONSUMER GRIEVANCES REDRESSAL FORUM
MADHYA GUJARAT VIJ CO LIMITED
CORPORATE OFFICE, 5TH FLOOR SP VIDYUT BHAVAN,
RACECOURSE, VADODARA 390 007**

Subject	Consumer Grievances Complaint No.MG-III-99-2014.15
Complainant	Shri Laxmanji Mangalji Zala, Gamirjina-muvada Tabe : Bhutiya, Tal: Kapadwanj, Dist : Kheda
Respondent	Shri R B Vankar, Junior Engineer of Kapadwanj REC s/dn of MGVCL.
Date of hearing	02.01.2015 at Nadiad

QUORUM	NAME
Chairperson	Shri P J Patel, Gandhinagar
Independent Member	Harsha S Chauhan, Vadodara
Technical Member	Shri A G Shah, MGVCL

The complaint dated 15.12.2014 (received on 24.12.2014) regarding new Agricultural vij connection under Darkzone yojana.

On 02.01.2015, the case of the Complainant Grievance was heard before Consumer Grievance Redressal Forum wherein Shri Keshrisinh L Zala son of complainant Shri Laxmanji Mangalji Zala present whereas Shri R B Vankar, Junior Engineer of Kapadwanj REC s/dn appeared as respondent on behalf of MGVCL before the Forum. Both the parties were heard.

The brief details of the case are as under:

1. Late Shri Laxmanji Mangalji Zala had applied for new agricultural connection in LS No.557 / 1 at village Ghauva, Tal: Kapadwanj having GP No.01 dated 04.01.1994.
2. The applicant Shri Laxmanji Mangalji Zala expired in the month of Sept 2014.
3. As per relaxation granted by Government of Gujarat in Dark Zone Area, fresh documents were asked from the complainant on dated 16.05.2012. The applicant had submitted documents on 7.07.2012 but as the documents were incomplete, MGVCL had written letter on dated 09.10.2012. The missing documents are at Sr No.1,2 &3 of above letter i.e. consent for drip irrigation, the consent letter and shifting if required respectively.
4. The applicant had not submitted above documents till today. MGVCL had issued RPAD notice on 30.03.2013 but no reply from the applicant.

5. MGVCL has cancelled the application for no submission of required documents.

The Shri Keshrisinh L Zala son of complainant Shri Laxmanji Mangalji Zala representative of complainant contended that his father who had applied for new agricultural connection in LS No.557/1 of village Ghauva Tal: Kapadwanj expired in the month of Sept 2012. He himself was unaware about the correspondence made by his father. He also informed that there is no educated person in his house and therefore notice received by him and contents of the notice could not understood by them. Therefore, they were unable to submit fresh documents. After inquiry about the connection in sub-dn office of MGVCL, it was informed by the officer of MGVCL that his application is cancelled due to non-submission of required documents. He wanted to change LS No.557/1 at village Ghauva to LS No.766P2 of village Bhutiya. He has already prepared bore in that survey number. They are waiting for agricultural connection since 1994 so requested not to cancel their application and now he is ready to submit all documents as per requirement of MGVCL. He requested Forum to consider their request for new agricultural connection.

The respondent contended that original application was registered at GP No.01 dated 04.01.1994 for new agricultural connection in Survey No.557/1 at village Ghauva. On dated 16.05.2012, letter was written to applicant to submit fresh documents alongwith list of required documents. The applicant had submitted some documents on dated 07.07.2-12. As documents were incomplete so RPAD letter dated 09.10.2012 written to the applicant for submission. Again final RPAD notice dated 30.03.2013 given with last day of submission before 10.04.2013. Due to non-submission of balance documents, the application is cancelled and informed to the applicant vide letter dated 30.03.2013.

The respondent also contended that there are two agricultural connection in LS No.557/1 as under:

Sr No.	Name	Village	Consumer number
1.	Gokalji Kabhaji Zala	Ghauva	02011/01040/3
2.	Bhalaji Salamji Zala	Ghauva	02035/01008/0

The applicant wants to shift the new agricultural connection from LS No.557/1 at village Ghauva to LS No.766P2 at village Bhutiya. As connection exists in old survey No.557/1, the new connection with shifting cannot be granted as per rules.

The Forum Members present at the hearing considered contention of both the parties and perused the records and observed that there are two agricultural connection in LS No.557/1 released in 1993. Father of the complainant had applied for another connection in same survey number on 04.01.1994. As per present norms. MGVCL is not granting new connection in same survey number

where vij connection exists. In such circumstances, the complainant is not eligible to get new agricultural connection with shifting in LS No.766P2 village Bhutiya Tal: Kapadwanj.

In view of the above discussion, the Forum is of the opinion that the original application for LS No.557/1 is not eligible to get agricultural connection with shifting to LS No.766P2 village Bhutiya. Therefore, the complainant can submit fresh application for his requirement of new connection in LS No.766P2 at village Bhutiya, Tal: Kapadwanj.

ORDER

The Forum directs the representative of complainant Shri Shri Keshrisinh L Zala son of complainant Shri Laxmanji Mangalji Zala, Gamirjina-muvada, Tabe : Bhutiya, Tal: Kapadwanj, Dist : Kheda, that application cancelled by MGVCL is in order.

(A G Shah)
Technical Member

(Harsha S Chauhan)
Independent Member

(P J Patel)
Chairperson

PS :

If the complainant is not satisfied with the order of this Forum, the complainant may approach The Staff Officer, Office of the Electricity Ombudsman, Gujarat Electricity Regulatory Commission, Barrack No.3, Polytechnic Compound, Ambawadi, Ahmedabad 380 015 in accordance with Clause No.2.63 Chapter-2 of GERC Notification No.2 of 2011.

Procedure to make representations before Ombudsman***

- 1.Representation should be in writing duly signed by the complainant with his name and address.
2. Representation should be supported with affidavit.
3. True copy of order of Forum and original complaint made before Forum should be attached. Enclosed documents should be certified copies of the original documents.
4. The representation before Ombudsman should be submitted within 30 days from the date of order of Forum.
5. Copy of representation should be submitted at the office of Ombudsman. Copy of representation should be submitted to all respondents.
6. If the complainant is required to pay any amount according to the order of Forum, one-third of such amount should be deposited by complainant and proofs should be attached along with the representation.
7. The matter should not be pending before the competent Forum or any other court, tribunal, arbitrator or any other authority.
8. All representations should be with a sufficient cause, reasonable diligence causing the consumer prima facie loss and damages / inconvenience.
9. Representation may be submitted in English or Gujarati language

*** <http://www.gercin.org/docs/Cosumer%20Grievances/Procedure/Procedure.pdf>